

Whistle Blowing and Complaint

1. Issues for whistle blowing or complaint

- 1) Any course of corruption relevant to organization in direct or indirect manner.
- 2) Violation the law, rule, regulation of the Company, business ethics and good corporate governance policy.
- 3) Action causing negative impact on the Company's benefits an reputation.

2. Channels of whistle blowing or complaint

All stakeholders can report suspected wrongful action or make a complaint through the following channels:

- 1) Electronic mail to cs@jckhgroup.com
- 2) The Company's Website at <https://jckh-th.listedcompany.com>
- 3) Postal mailing to

The Company Secretary Team

JCK Hospitality Public Company Limited

No. 18, TFD Building, Soi Sathorn 11 Yaek 9, Yannawa, Sathorn, Bangkok 10120

3. Projection and keeping confidential

- 1) Any whistle-blower or co petitioner will be protected, whoever employees or external persons.
- 2) The Company shall provide fairness and safeguard staff who denies or inform corruption cases or report wrongdoing or make a complaint or cooperate in reporting corruption by not change position, job and workplace suspend from job, punishment or provide negative impact on that staff
- 3) The Company shall investigate according to procedure and record investigation outcomes in writing by not disclosing information of whistle blower or petitioner. All relevant documents will be kept in confidential and prohibited disclosing to unrelated persons, except only for disclosure in alignment with law.